



My Journey®

Release Notes

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New functionality and improvements

Participant portal location selection

- ❖ Participants can select their primary location from a smaller screen size, such as a phone or tablet, with the same quality of experience as on a standard computer
 - The map used for location selection is now mobile-responsive, and will appear above the listed locations when screen size is reduced
- ❖ **Impact:** Participants will be able to more easily select their primary location

Participant login default

- Upon login, participants will be automatically routed to the new and improved customer portal dashboard
- **Impact:** Participants can more readily access the participant dashboard as a home base for navigating My Journey

Referral timestamp

- Professionals can view the exact date and time of a Community Catalog referral
 - Before this update, professionals could only view the calendar date of a referral
- **Impact:** Professionals will be more equipped to monitor responsiveness to new referrals (i.e., to ensure new referrals are accepted or rejected within a reasonable time)

Resource	Budgeting Workshop (Assessments without a set schedule) Learn how to control and budget your money. Workshops offered as needed.
Referral Date	03/27/2023 8:32am MST
Status *	<div>New Referral</div> <p><i>To know the appropriate referral status, click on the ? in the top, right corner of the page to review the definitions in the Help Panel.</i></p>

New message when creating referrals

- Customers and professionals will only be able to select “Choose Resources” to complete their referral when at least one resource is selected
 - If a resource is not yet selected, customers and professionals will see the message “The resources field is required.”
- **Impact:** The process for completing referrals will be more intuitive for customers and professionals





The following errors occurred:

- The resources field is required.



Bugs addressed

Community Catalog description display

- ❖ **Bug:** Community Catalog descriptions would run off the page, requiring users to scroll horizontally to view all details
- ❖ **Fix:** Text will default to fit within screen size

Return on investment tool data

- ❖ **Bug:** The February 2023 data refresh for the EdReturns ROI tool introduced errors in the completeness of displayed fields, including expected program cost and earnings over time
- ❖ **Fix:** The refreshed data has been re-ingested to fix display errors, so participants can again use the tool to compare the ROI of various programs over time

Outcomes Steps Response Report accuracy

- ❖ **Bug:** Location visibility permissions incorrectly limited the data displayed when professionals tried to view participants' responses to Outcomes, Goals, and Steps
- ❖ **Fix:** The locations parameters were fixed, so professionals can now correctly view Step responses for participants affiliated with their location

Community Catalog resource visibility on Customer and Professional portals

- ❖ **Bug:** Professionals who were logged in to both the Professional portal and Customer portal could see resources on the Customer portal that were intended to only be visible to professionals
 - Customers who did not also have a Professional account were correctly not able to see these resources
- ❖ **Fix:** Dual-login to both Customer and Participant portals will no longer cause issues in resource visibility. All resources will be visible on either or both portals as indicated in resource settings

