



My Journey[®]

Release Notes

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New functionality

About Me Referral Category tool tips

- ❖ On 11/30/22, Client Administrators gained the ability to add Referral Category descriptions to appear in the Community Catalog
- ❖ Now, Participants and Professionals can view those same Referral Category descriptions on the Participant Information / About Me page
- ❖ Participants and Professionals can read the Referral Category descriptions by hovering over the “i” next to the category
- ❖ **Impact:** Users will have more information to inform their selections when creating or updating their account information


This is for academic support from a counselor to create a plan

- ☐ Academic Support ⓘ
- ☐ Application Support
- ☐ Bridge
- ☐ CTE Programs
- ☐ ELL & Civics
- ☐ HSE / HSD
- ☐ Integrated Education & Training (IET)
- ☐ Integrated English Literacy & Civics Education (IELCE)
- ☐ Transition to College

Logo home page button

- ❖ The customer logo at the top left of each page operates as a home button
- ❖ A screen reader will now identify the customer logo at the top left as “go to homepage”
- ❖ **Impact:** Individuals using a screen reader can more easily navigate to the home page



 My Journey

My Dashboard

My Profile

My Outcomes

My Tools

My Catalog

Help

Log out

https://myjourney-training.pairin.com/customer-portal

All Outcomes

Search


Clear

Status

Created At

Descending

vey	<div><div>N/A</div><div>Self Assigned</div></div>	<div><div>0/2</div></div> <div><div>0/7</div></div>
ter match	<div><div>N/A</div><div>Self Assigned</div></div>	<div><div>0/1</div></div> <div><div>0/2</div></div>
ment with a Career Coach	<div><div>N/A</div><div>Self Assigned</div></div>	<div><div>0/1</div></div> <div><div>1/3</div></div>

 My Journey

Welcome back, Mary! | Sign out | ? | ⚙️ | 🔒 | 💬 | 🔔 | 🔍

My Workspace

My Activities

Participants

In-Network Community Catalog

Out-of-Network Community Catalog

Reports

Ad-Hoc Reporting

Outcomes

Impact Questions

CLIENT WORKSPACE

My Workspace

Filtering Location: Upskill USA

Announcements

Welcome to My Journey!

We are pleased to bring you My Journey! This system is designed to keep multiple agencies aware of participant progress like never before.

DOCUMENTS & RESOURCES

- FAQs
- Quick Start Guide
- Quick Reference Guides
- User Manual
- Release Updates

TIP OF THE MONTH

Set up Alert notifications and types through your User Profile to receive meaningful messages.

Go to your User Profile by clicking on your name in the upper right portion of your screen.

Referrals

Incoming Referrals

New Referral

Accepted

Rejected

Unique Participants

1

12

6

12

Outgoing Referrals

New Referral

Accepted

Rejected

Unique Participants

1

1

1

3

Out-of-Network Referrals

Referral

Inquiry

Contact Shared

Unique Participants

3

1

0

4

All Current Participants

Agreements

Participant Information

Documents

Referrals

OGS

Personal Pathways Plan

25

2

30

123

2

0

View All Current Participants

Search All Participants

182

Total Number of Participants in the database

23

My Activities

Follow-Up Interactions

SCHEDULED

PARTICIPANT

TASK

No upcoming follow ups

Due Dates Pending

PARTICIPANT

TASK

DUE DATE

DAYS UNTIL DUE

No upcoming due dates



Customer-specific

Race options reflect WIOA standards

- ❖ For customers with a race question component enabled, the list of races now reflects the 7 nationally recognized by WIOA
- ❖ Race selections made previously will automatically update to the appropriate selection on the current list, per the table below
- ❖ **Impact:** Future reporting on race will align to federal standards

Previous selection	Current selection
Native American	American Indian/Alaska Native
Alaskan Native	American Indian/Alaska Native
Asian	Asian
Filipino	Asian
Black	Black / African American
Hispanic / Latino	Hispanic / Latino
Pacific Islander	Native Hawaiian / Pacific Islander
Native Hawaiian	Native Hawaiian / Pacific Islander
White	White
Mixed Heritage	More Than One Race
*If more than one of these options was checked, then map to "More Than One Race"	

Careers in Colorado screen reader navigation

- ❖ Headings and relationships between text on Industry pages are now in numerical order
- ❖ Users will not notice any visual updates
- ❖ **Impact:** Individuals using a screen reader to navigate My Colorado Journey can more effectively navigate between different elements on Careers in Colorado pages



Bugs addressed

Pagination on Customer Portal Usage Statistics Widget

- ❖ Client Administrators experienced a bug preventing the progression to additional tabs of data on the Customer Portal Usage Statistics Widget
 - Client Administrators can now toggle to additional pages of data when more than 25 customer accounts were created within a date range

MY WORKSPACE > WIDGETS

Customer Portal Usage Statistics

<

1

2

3

4

5

6

>

Search Name

Type

Start Date

End Date

Active Portal Users

12/01/2022

01/05/2023

Search

Clear

Toggle between videos on landing page

- ❖ Users experienced a bug when attempting to toggle between videos on the landing page
 - Users can now select the bars under the video section to toggle between videos

